



# Success Story

Customer	Eurodib
Type of business	Distribution
Activity sectors	Kitchen equipment
Location	Boucherville

## Reorganize everyday operations to make things easier

### Sage 300 ERP basic modules

- Premium pick and choose modules
- Premium General Ledger
- Premium Accounts Receivable
- Premium Accounts Payable
- Premium Purchase Orders
- Premium Stock Management
- Premium Order Entry
- Premium National Accounts
- Premium System Manager
- Premium Lanpak MSSQL
- Premium optional fields
- Premium Inventory (Serial nos./Batch)
- MSSQL 1CAL database
- CRM license
- CRM server

### Specialized modules

- Orchid-RMA

For more information on the features of each module, refer to your consultant.



### Challenges

- Improve the input time for customer returns, particularly serial numbers selection, which was not located in the same place in invoices created prior to Sage 2012.



### Solutions

- Design a customized screen that only displays the fields required to create returns.
- The screen searches for the transaction serial numbers and displays them next to the items so that the user can select the ones to be returned.



### Results

- A significant improvement in input speed for returns by avoiding manual searches for the serial numbers of items to be returned.
- Credit notes are visible in the serial numbers screen.

## Success Story

# Optimize daily operations with Sage 300

By developing a screen that only displays the fields required to create returns, we contributed to optimizing the work of employees assigned to customer returns. For Eurodib, this is a daily gain in efficiency and productivity.

Our work with Eurodib demonstrates the great flexibility of the Sage 300 interface and the facility with which we can adapt it to each user's specific needs. With customized development, extremely precise adjustments can be made. The possibilities are endless.



**I would like to acknowledge the professionalism of the entire ACCEO team. We are positive that they can meet all our needs, as complicated and complex as they are.**

**Anne Marchand**

Management – Finance  
Department, Eurodib

## One team, one partner

**Marc Turcotte**  
Creator of ideas  
and solutions



**Sylvain Dugas**  
Specialized  
Technical Support



**Chantale Huard**  
Operations  
Team Leader



**Catherine Koncsik**  
Operations  
Senior Manager



For more information on Sage 300 ERP solutions, contact us at **1 866 662-2943**.

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